

# Getting Started

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# Accessing the Server

You should have received an email with your login credentials, your client encryption key and the server link from [support@untangledtechnology.com](mailto:support@untangledtechnology.com). Please make sure to save the encryption key on your server.



Hello [REDACTED]

Here are your credentials:

Username: [REDACTED]

Password: [REDACTED]

Encryption Key File: [REDACTED]

Encryption Key Password: [REDACTED]

Please save the encryption key file on your server in a .key file. it will be used to encrypt your backups.

To access the server, please login [here](#) under the Proxmox Backup Server realm for authentication.

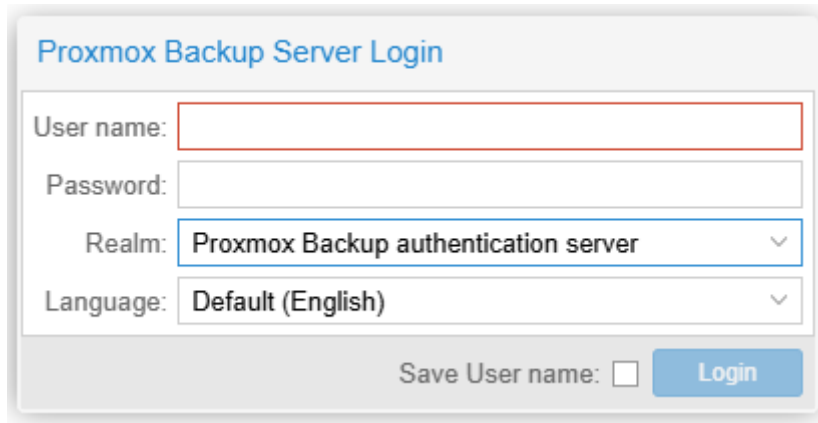
If you have any questions or problems, please send an email to [support@untangledtechnology.com](mailto:support@untangledtechnology.com).

Thank you,

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The Amazing Cloud  
<http://billing-amazing.tac.global>

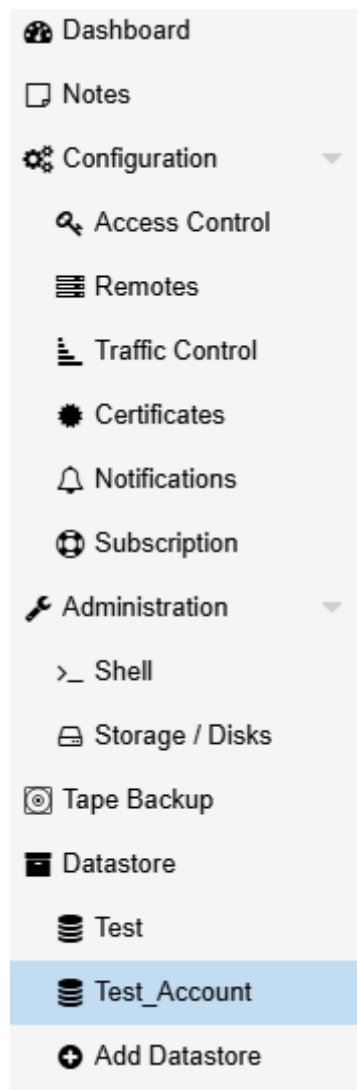
To access the server please login under the realm Proxmox Backup authentication server.



The image shows a login form titled "Proxmox Backup Server Login". It contains the following fields and options:

- User name:
- Password:
- Realm: **Proxmox Backup authentication server** (selected from a dropdown menu)
- Language: **Default (English)** (selected from a dropdown menu)
- Save User name:
- Login button

Once logged in you should see on the left sidebar an option named Datastore. This is where your backups will live. Your datastore should be available under the name FirstName\_LastName.

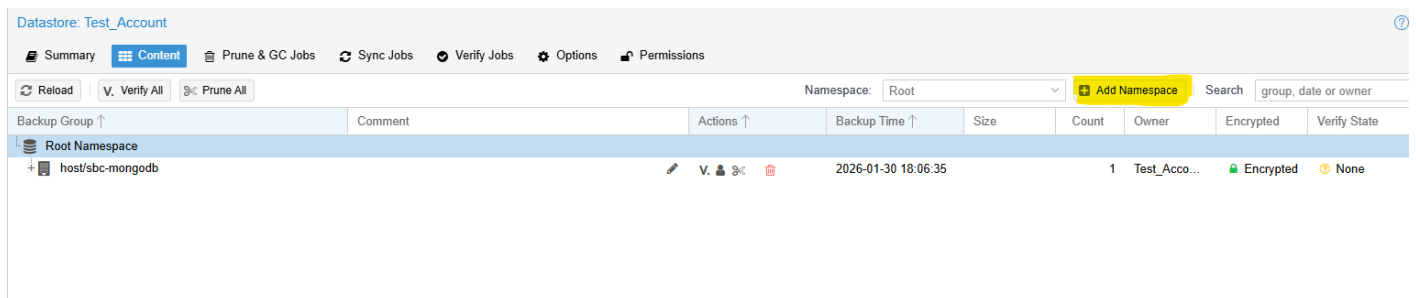


# Organizing Your Storage

## Namespaces

You can create namespaces under your storage location to help keep your backups well organized.

To make a namespace, go to your datastore location (FirstName\_LastName) and select Content towards the top.



Once you are in the Content page, select Add Namespace. Type whatever name you would like to use and click Create.

For more information on Namespaces, please refer to [Proxmox's Official Documentation](#) or contact [support@untangledtechnology.com](mailto:support@untangledtechnology.com).

# Adding More Storage

If you need more storage space, go to [https://www.tac.global/add\\_space](https://www.tac.global/add_space)

Select the additional amount of storage you would like to add.

Once payment is confirmed, you will receive an email confirming your storage limit has been adjusted.

Login to see the reflected changes.

If you need storage increases above 5 TB, please contact sales at <https://www.tac.global/contact>