

Getting Started & Setup

Connecting your environment to PBS

- [Accessing the Server](#)
- [Connect Proxmox Virtual Environment to Proxmox Backup Service](#)
- [Install Proxmox Backup Client \(Debian-Based Linux Users\)](#)

Accessing the Server

You should have received an email with your login credentials, your client encryption key and the server link from support@untangledtechnology.com. Please make sure to save the encryption key on your server.



Your backup server is ready, Test!

To get started, please visit the [dashboard](#) to monitor your backups and billing. If this is your first time accessing it, please make an account [here](#)

ACCOUNT DETAILS

Username:	[REDACTED]
Password:	[REDACTED]
Server:	[REDACTED]
Fingerprint:	[REDACTED]
Encryption Key:	[REDACTED]

Keep your encryption key safe. If it is lost, your backups cannot be restored.

Need help getting started? Check out our [knowledge base](#) or send an email to support@untangledtechnology.com.

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To access your PBS server, please make an account through the TAC dashboard [here](#)

Get Started

Create an account

Username

Email

New Password



Very weak

Create Account

Have an account? [Sign in](#)

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Once logged in, you can access your server through the home dashboard

Dedicated-79 ▾

Go to Server

Traffic Controls

Add PBS User

Add Notification

STORAGE

8.38 MB used

of 47.97 GB



Add Space

ENCRYPTION STATUS

0.00%

0 of 0 backups encrypted

Recover Key

BACKUPS

One Step Install

TYPE	BACKUP ID	NOTES	SIZE	ENCRYPTED	BACKUP TIME	VERIFICATION STATE
------	-----------	-------	------	-----------	-------------	--------------------

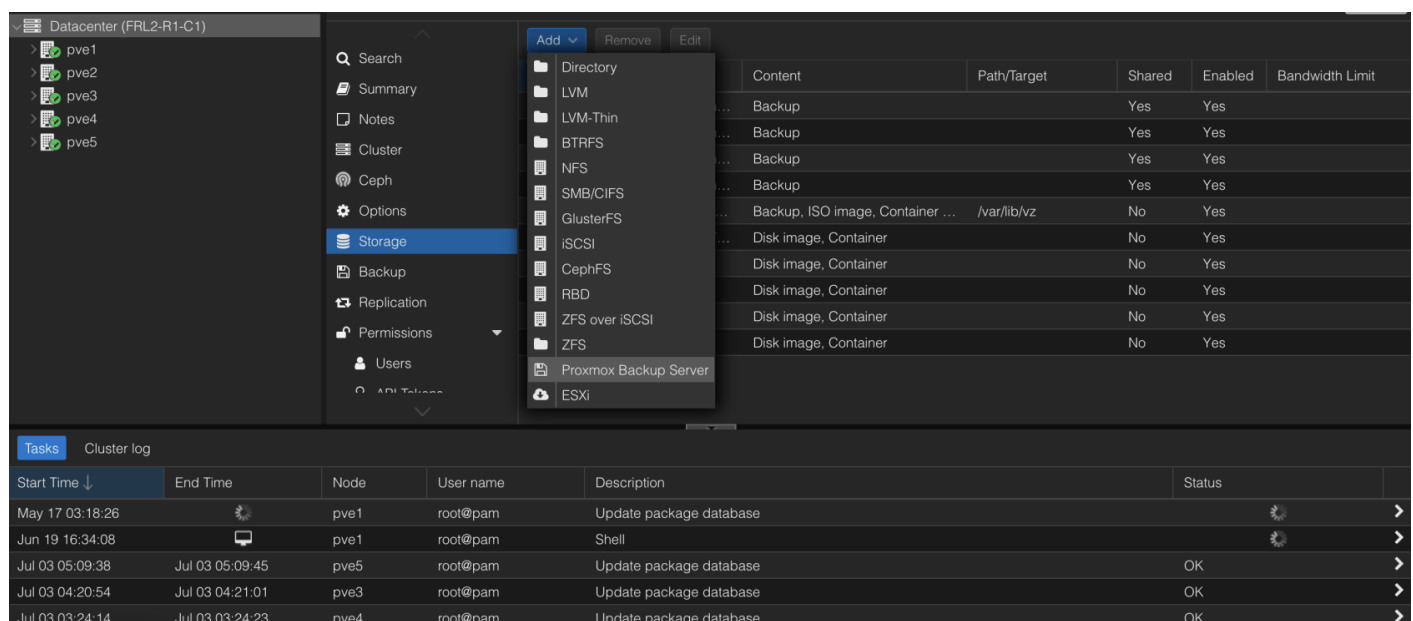
Connect Proxmox Virtual Environment to Proxmox Backup Service

Before you start

- Onboarding email with your PBS server address, datastore name and credentials
- Admin access to your Proxmox VE web interface
- (Optional) Installer link received on order confirmation page

Steps

In Proxmox VE, go to Datacenter > Storage > Add > Proxmox Backup Server



The screenshot shows the Proxmox VE web interface. On the left, the 'Datacenter (FRL2-R1-C1)' sidebar lists nodes pve1 through pve5. The 'Storage' menu item is selected. A dropdown menu is open, showing various storage options: Directory, LVM, LVM-Thin, BTRFS, NFS, SMB/CIFS, GlusterFS, iSCSI, CephFS, RBD, ZFS over iSCSI, ZFS, Proxmox Backup Server (highlighted), and ESXi. The main panel displays a table of existing storage configurations.

Content	Path/Target	Shared	Enabled	Bandwidth Limit
Backup		Yes	Yes	
Backup		Yes	Yes	
Backup		Yes	Yes	
Backup		Yes	Yes	
Backup, ISO image, Container ...	/var/lib/vz	No	Yes	
Disk image, Container		No	Yes	
Disk image, Container		No	Yes	
Disk image, Container		No	Yes	
Disk image, Container		No	Yes	
Disk image, Container		No	Yes	

Below the storage table, the 'Tasks' tab is active, showing a list of recent tasks:

Start Time ↓	End Time	Node	User name	Description	Status
May 17 03:18:26		pve1	root@pam	Update package database	
Jun 19 16:34:08		pve1	root@pam	Shell	
Jul 03 05:09:38	Jul 03 05:09:45	pve5	root@pam	Update package database	OK
Jul 03 04:20:54	Jul 03 04:21:01	pve3	root@pam	Update package database	OK
Jul 03 03:24:14	Jul 03 03:24:23	pve4	root@pam	Update package database	OK

Enter the PBS address, username, password, fingerprint and encryption key from your onboarding email. If you are on the shared plan your datastore is the same as your username. For the dedicated plan, the datastore is zpool1.

Server View

Datacenter (FRL2-R1-C1)

- pve1
- pve2
- pve3
- pve4
- pve5

Search

Summary

Notes

Cluster

Ceph

Options

Storage

Backup

Replication

Permissions

Users

ADD TASKS

Add Proxmox Backup Server

General Backup Retention Encryption

ID:

Server:

Username:

Password:

Fingerprint:

Nodes:

Enable: ☒

Content:

Datastore:

Namespace:

Help Add

Tasks Cluster log

Start Time ↓	End Time	Node	User name	Description	Status
May 17 03:18:26		pve1	root@pam	Update package database	
Jun 19 16:34:08		pve1	root@pam	Shell	
Jul 03 05:09:38	Jul 03 05:09:45	pve5	root@pam	Update package database	OK
Jul 03 04:20:54	Jul 03 04:21:01	pve3	root@pam	Update package database	OK
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Server View

Datacenter (FRL2-R1-C1)

- pve1
- pve2
- pve3
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ADD TASKS

Add Proxmox Backup Server

General Backup Retention Encryption

Encryption Key:

☐ Do not encrypt backups

☐ Auto-generate a client encryption key

☒ Upload an existing client encryption key

Key:

Help Add

Tasks Cluster log

Start Time ↓	End Time	Node	User name	Description	Status
May 17 03:18:26		pve1	root@pam	Update package database	
Jun 19 16:34:08		pve1	root@pam	Shell	
Jul 03 05:09:38	Jul 03 05:09:45	pve5	root@pam	Update package database	OK
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Jul 03 03:24:14	Jul 03 03:24:23	pve4	root@pam	Update package database	OK

Once connected, you can create a backup job under Datacenter > Backup > Add. You can choose which VMs/containers to backup and the schedule. If you'd like to receive notifications, enter your email to get notified for job fails/successes.

PROXMOX Virtual Environment 8.4.19

Server View

Datacenter (FRL2-R1-C1)

pve1

pve2

pve3

pve4

pve5

Search

Summary

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Cluster

Ceph

Options

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Backup

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Users

API Tokens

Tasks

Cluster log

Start Time ↓	End Time	Node	User name
May 17 03:18:26		pve1	root@pam
Jun 19 16:34:08		pve1	root@pam
Jul 03 05:09:38	Jul 03 05:09:45	pve5	root@pam
Jul 03 04:20:54	Jul 03 04:21:01	pve3	root@pam
Jul 03 03:24:14	Jul 03 03:24:23	pve4	root@pam

Create: Backup Job

General

Retention

Note Template

Advanced

Node: -- All --

Storage: dc2-hdd-1

Schedule: Editable

Selection mode: Include selected VMs

Notification mode: Default (Auto)

Send email to:

Send email: Always

Compression: ZSTD (fast and good)

Mode: Snapshot

Enable: ☒

Job Comment:

ID ↑	Node	Status	Name	Type
☐ 100	pve1	stopped	gateway.dev.tac.global	Virtual Machine
☐ 101	pve2	running	m.dev.tac.global	Virtual Machine
☐ 102	pve1	running	radsecproxy.dev.tac.global	LXC Container
☐ 103	pve5	running	joypark-akron.unifi	Virtual Machine
☐ 104	pve5	running	patterson-park-akron.unifi	Virtual Machine
☐ 105	pve4	running	netbox.summitconnects.tac.global	LXC Container
☐ 106	pve5	running	northwest-community-akron.unifi	Virtual Machine
☐ 107	pve5	running	lawton-akron.unifi	Virtual Machine
☐ 108	pve5	running	mason-akron.unifi	Virtual Machine
☐ 109	pve5	running	kenmore-community-akron.unifi	Virtual Machine
☐ 110	pve5	running	balch-community-akron.unifi	Virtual Machine

Create

To retain backups, go to the Retention section and you can set what number of backups are most recently kept and which are let go after a week up to a year.

Install Proxmox Backup Client (Debian-Based Linux Users)

Before You Start

- Root access on the Linux server
- Onboarding email with PBS hostname, username, password, fingerprint and encryption key.

Steps

To configure the repository, you will need to setup the Proxmox release key first. On your server, get the key from the following site below and replace the [debian version] with your server version (bookworm, bullseye):

```
https://enterprise.proxmox.com/debian/proxmox-release-[debian version].gpg
```

Move the key into /usr/share/keyrings/

In /etc/apt/sources.list.d/ create a file named proxmox.sources to add the repository.

```
Types: deb
URIs: http://download.proxmox.com/debian/pbs
Suites: [debian version]
Components: pbs-no-subscription
Signed-By: /usr/share/keyrings/proxmox-release-[debian version].gpg
```

Install the client

```
apt update
apt-get install proxmox-backup-client
```

Once the install is completed, run the command proxmox-backup-client and you should see the user manual printed.